



Quality policy

Forez s.r.o. is committed to being a reliable partner of our customers and providing them with high quality products and services. The company applies and maintains a quality management system and continually improves its efficiency across the company. By consistently applying quality management principles to all employees, we expect greater management efficiency, customer satisfaction, a stable market position and employee satisfaction.

We will ensure compliance with this commitment by:

- Continually improve the quality management system in line with requirements of ISO 9001 and ISO/TS 16949.
- Regularly review the quality management system and take action to continually improve it.
- Consistently fulfill and exceed customer specific requirements and continually monitor and evaluate the level of satisfaction.
- Acquire new and maintain existing customers by providing comprehensive services that fully meet their requirements.
- Develop collaboration with suppliers of input components and services to improve delivery quality.
- Develop the qualifications, knowledge and skills of employees, with an emphasis on the training of new professionals.
- To motivate employees to engage in the process of continually improving the quality of our products and services, to promote activities leading to responsible behavior of employees to protect the environment and work safety.
- Introduce new, progressive technologies and automation into the production process and expand the range of products to ensure the company's ability to meet future customer requirements.
- Transfer the long-term manufacturing experience and know-how of the company to the quality of products and services.

In Ostrov 5. 1. 2016

Martin Pecháček
CEO

Jiří Icha
QAM